

The Forthcoming of Online Teaching and Education in Higher Education

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ABSTRACT

Institutions of higher education have increasingly embraced online education, and the number of students enrolled in distance programs is rapidly rising in colleges and universities throughout the United States. In response to these changes in enrollment demands, many states, institutions, and organizations have been working on strategic plans to implement online education.

In part, this confusion swells as higher education explores dozens of e-learning technologies (for example, electronic books, simulations, text messaging, podcasting, wikis, blogs), with new ones seeming to emerge each week. Such technologies confront instructors and administrators at a time of continued budget retrenchments and rethinking. Adding to this dilemma, bored students are dropping out of online classes while pleading for richer and more engaging online learning experiences.

This Study indicates that postsecondary institutions are finally focusing on how online learning can develop student collaboration and evaluation skills. In fact, most now see the potential of the Web in the coming years as a tool for virtual teaming or collaboration, critical thinking, and enhanced student engagement, though not necessarily as a tool for creative and individual expression.

This study did not explore actual online teaching and learning practices. It is likely that some responses were related to recent fads that may or may not be sustainable. In addition, we did not survey students for their perceptions of online learning trends and possibilities. A study of students might indicate that they seem different technologies to be important and on the cusp of significant growth. In a learner-centered world, who can better predict technology trends today— instructors or students?

This study also indicated that blended learning will perhaps be a more significant growth area than fully online learning. Follow-up studies might focus on aspects of blended learning that institutions need to address, such as types of blended learning, activities that lead to blended-learning success, and instructor training for blended-learning situations.

INTRODUCTION

Online education is becoming more popular in Indian colleges and universities, and the number of students in remote programmes is expanding. Many states, institutions, and organizations are developing online education strategies to meet these enrollment demands. Misconceptions and myths about the difficulty of teaching and learning online, technologies that support online instruction, the support and compensation needed for high-quality instructors, and the needs of online students make vision statements and planning documents difficult.

As higher education explores dozens of e-learning technologies (e.g., electronic books, simulations, text messaging, podcasting, wikis, blogs), new ones appear weekly, adding to the confusion. Instructors and administrators face such technologies during budget cuts and rethinking. Bored students are bailing out of online classrooms and demanding more interesting learning experiences. Online learning settings are confronting a "perfect e-storm" that links pedagogy, technology, and learner demands due to the demand for online learning, the abundance of online technologies to include into teaching, budgetary issues, and innovation prospects. Online teaching and learning in higher education have varied reviews due to the perfect storm surrounding e-learning. E-learning joy and despair have alternated in multiple Chronicle of Higher Education articles throughout the past decade. Disappointment, bankruptcy, lawsuits, and other disputes. It's reasonable to ask online learning's future. Online schooling demands savvy. Knowledge of the present online education's future.

The proliferation of online learning and instruction has completely altered the face of higher education, bringing a new age marked by increased availability, adaptability, and inventiveness. The future of online education has great potential not just for students and educational institutions but also for teachers and other professionals in the field. The worldwide COVID-19 epidemic catalyzed the broad adoption of this innovative approach to education, which has gained tremendous pace over the last several years. Online education was first seen as a stopgap solution during times of crisis; nevertheless, it has now emerged as a permanent fixture in higher education, and it is set to restructure conventional

teaching paradigms and redefine the learning experience. While online education was initially considered a temporary solution during times of crisis, it has now emerged as a permanent fixture in higher education.

The capacity to overcome limitations imposed by both time and location is one of the primary benefits that may be gained by pursuing higher education via online instruction. Geographical boundaries no longer restrict students, as they can access educational materials from any location globally, thanks to the proliferation of online platforms and digital technologies. This paves the way for many alternatives for students who may not be able to attend traditional classes because of employment obligations, personal situations, or physical constraints. Higher education is made more accessible and inclusive via online education since it enables students to pursue degrees, certificates, and professional development courses without requiring them to move or otherwise interrupt their lives.

In addition, students can take advantage of an adaptable learning environment tailored to their specific requirements and interests when they take classes online. Students can properly manage their time and accommodate personal responsibilities when participating in asynchronous learning since it allows them to access course materials, lectures, and assignments at their own leisure. This flexibility also applies to educators, giving them the ability to develop and distribute information in various forms, including multimedia components, interactive modules, and virtual simulations to improve the quality of the learning experience. Students will be allowed to take more responsibility for their education thanks to the emerging field of online education, which can facilitate learning paths that are both individualized and self-directed.

Teaching over the internet carries with it a plethora of technology tools and data analytics that have the potential to transform pedagogical techniques. In addition to enhanced accessibility and flexibility, this is a significant benefit. The use of adaptive learning systems, artificial intelligence, and machine learning algorithms allows for the provision of individualized suggestions, the tracking of student progress, and the provision of targeted interventions to meet individual learning requirements. This method, driven by data, not only improves students' engagement and understanding but also gives teachers the ability to make informed choices about instructional tactics, the development of curricula, and the provision of student support services. In the not-too-distant future of online education, we will likely see the incorporation of new technologies, which will

further increase the possibility of individualized, adaptable, and immersive learning experiences.

It is crucial, however, that we understand and address the issues and implications involved with this transformation as we investigate the potential future of online teaching and education in higher education. During this time, we are exploring this possibility. Maintaining student motivation and engagement in a virtual environment, sustaining the integrity and credibility of online examinations, and ensuring that all students have the same amount of access to technology and a dependable internet connection are among the most important challenges that need to be addressed. Additionally, the human aspect of education, defined by the relationships between students and instructors, should be considered. Efforts should be made to build a feeling of community and social connection in surroundings conducive to online learning, which should be a priority.

In summary, the near-term future of online teaching and education in higher education carries with it the possibility of bringing about a radical shift in the educational landscape. Online education is positioned to change conventional teaching models and enable learners to pursue their educational objectives in novel ways. With its inherent benefits of accessibility, flexibility, and individualized learning, online education has the potential to reshape traditional teaching models. However, to realize the full potential of online instruction and offer students a complete and rewarding higher education experience, it is essential to consider the obstacles and take a balanced approach to merge technology with the human connection.

The following is a list of other points that may be explored further to investigate better the potential future of online teaching and education in higher education:

Collaborative Learning and the Formation of Virtual Communities: The many online teaching platforms make it possible to participate in collaborative learning and to build virtual communities. Through the use of a variety of communication methods, students have the opportunity to participate in group projects, conversations, and interactions with one another, therefore building a feeling of belonging and shared learning experiences. In the not-too-distant future of online education, we will see the creation of more sophisticated and dynamic collaboration capabilities. These elements will encourage students' active engagement and sharing of their acquired knowledge.

Learning Throughout One's Whole Life and Continual Improvement in One's Profession is Possible Through Online Education. Online education offers a route for learning throughout one's life and continuously improving one's profession. Professionals can advance their professions while acquiring new skills, keeping their knowledge current, and earning certifications. It is anticipated that the near future of online education will witness an increase in the number of micro-credentials, industry-specific courses, and specialized training programs. These offerings will be designed to meet the ever-changing requirements of a competitive labour market.

Online education has a global reach and facilitates cultural exchange since it brings together students from different nations and various cultural backgrounds in the same virtual classrooms. This worldwide reach encourages the interchange of cultures, the mutual understanding of other cultures, and the possibility of gaining knowledge from views other than one's own. The future of online teaching has the potential to improve worldwide collaborations and interinstitutional partnerships further, as well as facilitate cross-cultural learning experiences and promote internationalization in higher education. Online teaching is expected to become more popular in the next years.

Personalization Based on Data and Adaptive Learning: Using data analytics and artificial intelligence in online education makes it possible to provide individualized educational opportunities for students. Online platforms can detect individual learning gaps, give targeted feedback, and provide personalized information by analyzing student data. This allows the platforms to cater to the specific requirements of each student. The future of online teaching will likely see breakthroughs in adaptive learning systems. These systems will enable real-time modifications to instructional techniques, material distribution, and learning paths to optimize each student's educational experience.

New Methods of Evaluating Students and Awarding Credentials It is anticipated that online education will usher in new ways of evaluating students and awarding credentials. When evaluating student progress, online platforms can use various assessment techniques, including quizzes, examinations, projects, and simulations. Additionally, other types of credentialing, such as digital badges and competency-based examinations, are gaining ground. These alternative forms of credentialing provide a more thorough and detailed depiction of a student's abilities and knowledge, and they are gaining popularity.

Blended learning and hybrid models: Blended learning, which mixes face-to-face and online teaching, is becoming more popular in higher education. Hybrid models integrate elements of both online and face-to-face learning. Blended learning models may become more prevalent shortly in online education. These models allow students to reap the benefits of both the adaptability and convenience of online education and the interpersonal contacts and hands-on experiences available in traditional classroom settings. This hybrid method provides a well-rounded and versatile learning environment, making it possible to cater to various learners' interests while improving educational results.

As the future of online education and teaching unfolds, educational institutions, teachers, and legislators need to work together to embrace technological advances, handle difficulties, and ensure quality standards. Higher education may effectively traverse the changing terrain and educate students for a digitally driven and globally linked society if it uses the promise of online teaching while maintaining the principles of good pedagogy and student support.

OBJECTIVE

1. To finding predictions and assumptions about how new tools will be used in online education.
2. To know online teachers are ready to keep up with the growing demand for online education.
3. To move towards mixed learning and what it might mean for education.
4. To examine how quality and learning results are expected to improve in online education.
5. To examine the methods used to judge the quality of online schooling.

REVIEW OF LITERATURE:

- C. J. Bonk, *The Perfect E-Storm: Emerging Technologies, Improved Pedagogy, Huge Learner Demand, and Erased Budgets* (2004): This book by C. J. Bonk looks at how online education is affected by new tools, improvements in teaching methods, a high demand for learning, and limited funds. It talks about the problems and chances that come from these things.
- "Surveying the Future of Workplace E-Learning: The Rise of Blending, Interactivity, and Authentic Learning" by K.-J. Kim, C. J. Bonk, and T. Zeng, 2005: This piece talks about the future of e-learning in the workplace, with a focus on how important mixed learning, engaging learning spaces, and real-world learning situations are becoming. It shows how e-learning trends and

methods are changing over time.

- "At Last, We Can Replace the Lecture" by R. Detweiler (2004): In this piece from the Chronicle of Higher Education, Detweiler looks at how online education might be able to replace standard ways of teaching like giving lectures. It talks about the pros and cons of e-learning and how it can change the way teaching is done.
- "Why the E-Learning Boom Went Bust" by R. Zemsky and W. F. Massy (2004):
- In their piece, Zemsky and Massy look at what caused the "bust" of the e-learning boom. They talk about how people overestimated e-learning's promise and how schools had trouble putting it into place.
- Growing by Degrees: Online Education in the United States, by E. I. Allen and J. Seaman, 2005: This study by Allen and Seaman is about online education in the US. It gives an outline of how it has grown and changed over the years. It gives facts and trends about online education, like how many people are enrolled and how institutions see it.
- Jung and I. Rha's "Effectiveness and Cost-Effectiveness of Online Education: A Review of the Literature" from 2000: The piece by Jung and Rha is a review of the research on how well online schooling works and how much it costs. It gives a brief summary of the most important results and ideas from earlier research works in this area.
- "No Significant Difference Phenomenon" by T. Russell, published in 2006: Russell's work looks into the "no significant difference phenomenon," which means that there aren't big differences between standard and online learning in terms of how well people learn. The article gives a summary of the studies that have been done on this topic.
- E. I. Allen and J. Seaman, "Entering the Mainstream: The Quality and Scope of Online Education in the United States, 2003 and 2004" (2004): In their study, Allen and Seaman look at how well and how often online schooling was used in the United States in 2003 and 2004. It gives information about how institutions see online education and looks at how it fits into traditional education.
- "The Effectiveness of Web-Based Instruction: An Initial Inquiry," by T. M. Olson and R. A. Wisner, 2002: This study by Olson and Wisner looks into how well web-based teaching works. It gives a first look at the topic by

talking about different research studies and what they found about how effective web-based teaching methods are.

- "Exploring Research on Internet-Based Learning: From Infrastructure to Interactions" by J. R. Hill et al., 2004. This part of the Handbook of studies for Educational Communications and Technology looks at studies on learning on the internet. It covers various aspects, from infrastructure to learner interactions, providing a comprehensive examination of the field.

RESEARCH METHODOLOGY:

This study surveyed people with relevant expertise and perspectives regarding online education's current and future state. A poll of college professors and administrators was taken in the form of an online survey. This study is a part of a larger effort that is being made over a longer period to investigate the use of technology in teaching, specifically in the context of higher education and corporate training. Researcher created an online questionnaire as an instrument for this survey study by making use of SurveyShare, which is a website that facilitates online surveys. The survey had a total of 42 questions, which were broken up into three distinct areas, all of which were centered on the existing state and upcoming developments of online education in higher education. The first part of the survey consisted of ten questions asking respondents about their demographic information. In the second part of the survey, seven questions were asked on the current state of online education in the organizations represented by the respondents. The third segment included a variety of topics, some of which contained forecasts regarding online teaching and learning. The questionnaire included a variety of question formats, such as Likert-type, multiple-choice, and open-ended questions.

DATA COLLECTION AND ANALYSIS

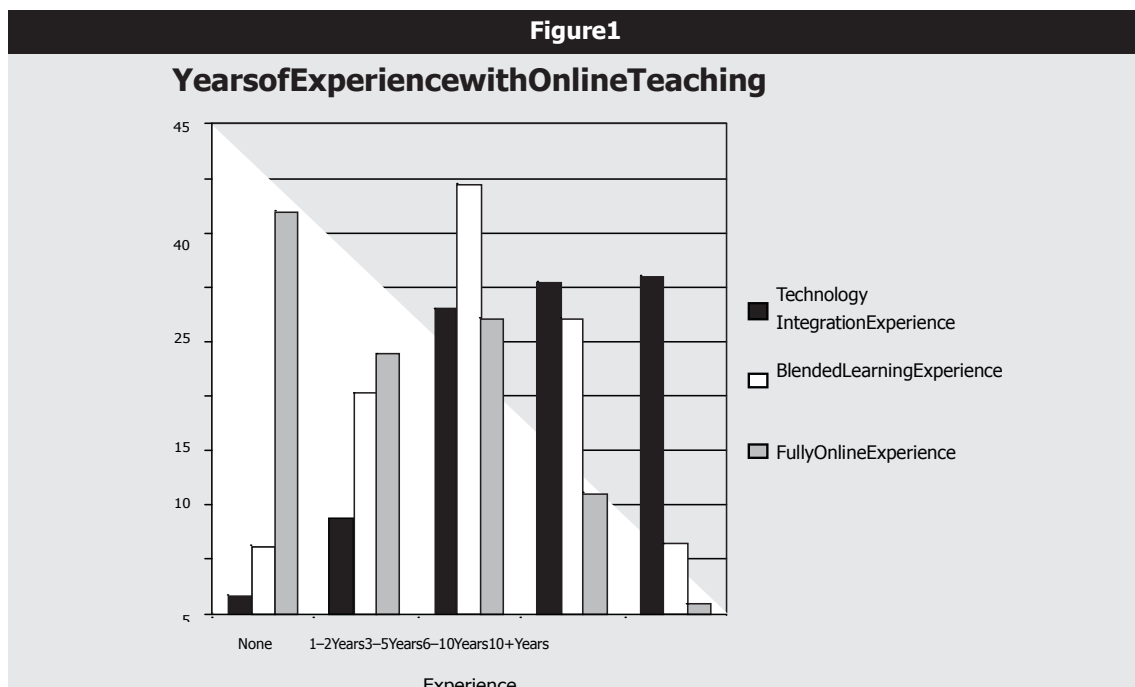
The Survey was conducted between the end of November 2022 and the beginning of January 2023. E-mail invitations were sent out to the group of instructors, instructional designers, and administrators that had been mentioned before. The email contained details on the study, as well as the web address (URL) of the site where the survey could be found. Only 562 people responded to the survey out of a total of more than 1441 who were sent the request via email. The responses to the survey were provided by the participants in a confidential manner, and the data were saved in the hosted online survey service. Using the data analysis tool that was given on the website for the online survey, descriptive data analyses (such as frequency counts) were carried out.

RESULTS

Our research revealed a variety of forecasts regarding the future of education that is facilitated by technology. Some of these forecasts verified frequently held beliefs about online education, while others were shown to be false.

DEMOGRAPHICS

66% of responders were professors, instructors, or lecturers. 25% were administrators or instructional designers. Half of respondents worked at public, four-year colleges, or universities, 23% at community colleges or vocational schools, and 16% at private postsecondary institutions. 87 percent of colleges offer online courses, and 70 percent have taught them. Figure 1 shows that respondents had zero to 10 years of online teaching experience. Over 95% of respondents used computers or the Internet in their face-to-face teaching. Women are teaching online more than ever, according to surveys. 53% were women. This was surprising because a comparable survey a few years previously was dominated by male full professors at tier-one colleges.¹⁹ In the years between surveys, female teachers may have become more comfortable teaching and sharing activities online, or college campuses may have enhanced instructor support.



option of selecting from among fourteen important technologies. Roughly one in five respondents anticipated that wireless technologies and reusable content objects would have the most significant impact. Peer-to-peer cooperation was chosen by a smaller percentage of respondents (ranging from 7 to almost 14 percent), as were digital libraries, simulations and games, assistive technology,

and digital portfolios. On the other hand, fewer than five percent of respondents anticipated that e-books, intelligent agents, Tablet PCs, virtual worlds, language support, and wearable technologies would have a substantial impact on the delivery of online learning. These findings appear to reflect the relevance that people believe web technologies have for sharing and consuming content that already exists.

Respondents also expected that the use of will rise as a result of developments in Internet technology (such as significantly increased bandwidth and wireless Internet connections).online education in the next five to ten years will increasingly make use of multimedia and interactive simulations or games. However, just around one in ten projected that improvements to Internet technology would improve videoconferencing or international collaboration, and only about one in sixteen thought it may offer better opportunities to communicate with field experts or practitioners.

Once more, the emphasis was on improving content and accompanying content distribution rather than on the social connections, cross-cultural exchanges, or new feedback channels that increased bandwidth may give. These comments show that many people still believe that education is primarily oriented on content and not on collaboration and shared knowledge. There has been little shift towards a teaching method that places a premium on students providing and receiving feedback from one another or on online mentoring or cognitive apprenticeship.

STUDENT NEEDS

Our analysis found patterns in online education growth, instructor demand, and online vs. face-to-face instruction.

ONLINE PROGRAM/DEGREE GROWTH

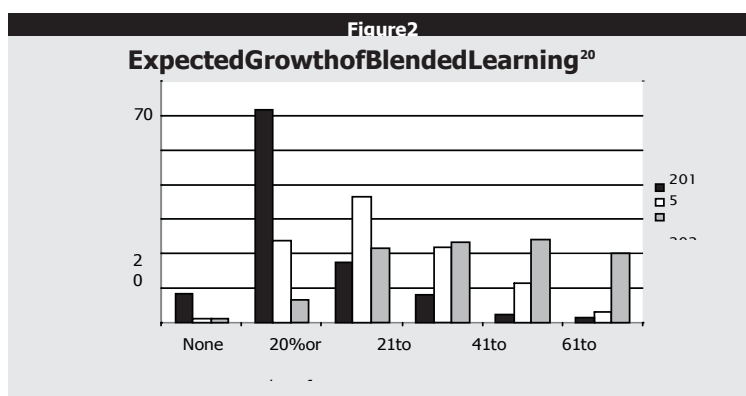
Comparing respondents' existing and prospective online offers predicts online programme and degree growth. Most respondents projected online certification and recertification programmes and associate's degrees to rise in the coming years. Our survey respondents expected modest expansion in the number of institutions offering online master's or doctorate programmes. 54% of respondents expected their institutions to offer online master's or doctoral programmes in the future, while 53% said they already did. However, respondents expected a 10–20% increase in certification and recertification programmes. Such comments suggest that higher education institutions should consider certificate and short-term programmes rather than complete degrees.

ONLINE INSTRUCTOR READINESS

Will online instructors be ready for rising learner demand for online education? Half of respondents projected that online instructors' financial support and pedagogical skill would most impact their programmes performance (see Table 1). Thirdly, instructors' technical competence was crucial. Table 2 shows that pedagogical expertise was more significant than technological skill for online teaching. Most respondents expected online educators to have acquired some type of online teaching training by 2025.

THE INCREASING POPULARITY OF BLENDED LEARNING.

In the survey, we inquired as to respondents' expectations concerning the development of online education over the course of the following few years. The respondents responded that a greater emphasis is likely to be placed on blended learning, which is training those blends face-to-face with online options, in comparison to entirely online courses. Those who participated in the study projected that there will be a discernible shift from the around one quarter of classes that are blended as of today to maybe most classes having some component on the Web by the end of the decade (see Figure 2).



ENHANCED PEDAGOGY

Although the use of content management systems (CMSs) in higher education has increased rapidly and is likely the foundation for the rapid increase in the number of online learners during the past decade,²¹ some researchers argue that CMSs are promoted more as ways to manage learners rather than as ways to promote rich, interactive experiences. This is even though the number of online learners has increased rapidly during the past decade.²² As a consequence of this, improving pedagogy is probably the single most essential thing that can be done to navigate the perfect e-storm. The participants in this study were asked to speculate not only on the level of education that would be available via the

internet in the not-too-distant future but also on how online classes will be presented and graded.

FUTURE ONLINE EDUCATION QUALITY

Survey respondents agreed with recent Sloan reports that online education will improve.²³ Sixty percent of respondents predicted online course quality to match traditional instruction by 2006 (see Figure 3). By 2013, most respondents expected online courses to be better (47%) or the same (39%) as traditional training. Only 8% predicted poor online course quality in 2013. By 2013, a substantial majority of respondents projected that online students' learning outcomes would be either the same (39%) or better (42%). Over the next decade, course quality and learner outcomes will progressively increase. Administrators, teachers, students, and other online learning stakeholders should find such numbers fascinating and useful. Training students to self-regulate their learning (22%), better measures of student readiness (17%), better evaluation of student achievement (17%), and better CMSs to track student learning (17%) were the top factors that could improve online learners' success. Nine percent need technological training. In a world driven by learning management systems that regulate students, this concern about learner self-regulation is ironic. Follow-up surveys could ask if learners understand this contradictory message and if they prefer online or offline management.

CMS settings should enhance student learning and engagement, according to Carmen and Haefner.²⁴ Such environments may encourage student choice, introspection, apprenticeship, synthesis, real-world problem solving, and rich, timely feedback. Weigel recently added that the next-generation CMS should foster a learner-centered environment rich in critical thinking, student exploration, peer learning and knowledge construction, interdisciplinary experiences incorporating a community of educators (practitioners, business leaders, alumni, and others), and educational opportunities mentioned earlier. Follow-up questionnaires may assess whether students understood.

WEB-BASED INSTRUCTION

Online instructors are crucial to online education quality. Our 2001 study on online learning focused on technologies and features, but this study focused on learning outcomes and pedagogical skills. This study concluded that online instructors will need to manage or encourage learning and construct or plan high-quality online courses in the next years (see Table 2). Next most important was subject-matter expertise. In online courses, preparing and moderating may be

more significant than "teaching" or speaking. As Salmon noted, online educators moderate student learning.

Response Options	Number of Respondents	Response Rate (%)
Course developer	355	66.4
Facilitator or moderator	352	65.8
Subject-matter expert	298	55.7
Instructor or lecturer	273	51.0
Student counselor or advisor	193	36.1
Technology Trainer	162	30.3
Program coordinator or developer	153	28.6
Other	17	3.2
Subtotal	535	96.4
No response	27	3.6
Total	562	100.0

Teaching Methods

Over half of survey respondents predicted that online instructors would prefer online collaboration, case-based learning, and PBL in the coming decade. However, few respondents expected online professors to use lectures, modelling, or Socratic instruction (see Table 3). Thus, respondents predicted a shift from teacher-directed to learner-centered methods

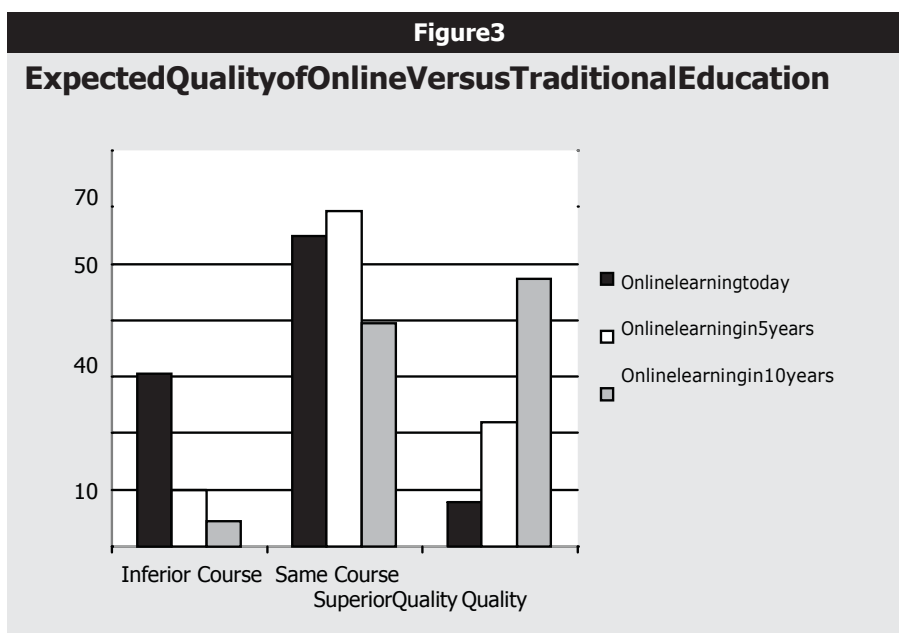


Table3**Pedagogical Techniques to Be Used More Widely Online**

ResponseOptions	NumberofRes pondents	ResponseRate(%)
Groupproblem- solvingandcollaborativetasks	356	65.4
Problem-basedlearning	316	58.1
Discussion	237	43.6
Case-basedstrategies	228	41.2
Simulationsorroleplay	198	36.4
Student-generatedcontent	190	34.9
Coachingormentoring	162	29.8
Guidedlearning	155	28.5
Exploratoryordiscovery	147	27.0
Lecturingorteacher-directedactivities	60	11.0
Modelingofthesolutionprocess	49	9.0
Socraticquestioning	47	8.6
Subtotal	544	98.0
Noresponse	18	2.0
Total	562	100.0

ONLINE COURSE EVALUATIONS

Evaluation ensures online course quality and programmes. Table 4 summarizes respondents' online learning evaluation trends predictions. 44 percent said comparing online student achievement to that of students in face-to-face classrooms would be the best way to measure online education quality in the coming decade, followed by student performance in simulated tasks of real-world activities (15 percent), return on investment calculations (10 percent), and student course evaluations (9 percent). Respondents feel that face-to-face training is a valid bar for teaching and learning outcomes and that online performance should at least match it. While politically essential, such perspectives seem to neglect that much online learning (such as asynchronous online conversations or online mentorship) cannot be delivered face-to-face. It implies face-to-face training is better. What if colleges evaluated face-to-face courses on whether they could match online instruction?

DISCUSSION AND CONCLUSION

In conclusion, the poll's results on the impact of technology on the future of education shed light on the beliefs and hopes of classroom teachers, curriculum developers, and school leaders. Some of the predictions made in the study backed conventional wisdom regarding online education, while others were more sceptical.

According to the data, most respondents were professors, instructors, or lecturers, and the percentage of women engaged in online education continues to rise. Respondents came from various schools, but those with the highest concentration were those affiliated with public four-year universities.

Course management systems (CMSs) and other tools, including video streaming, online testing, and learning object libraries, were predicted to increase respondents' use greatly. The biggest influences on online education delivery in the next five years are expected to come from wireless technology and reusable content items.

The survey's results also stressed investing in better pedagogy for online courses. While CMSs have seen widespread adoption, more work must be done to improve online course presentation and grading to realise their potential fully.

According to the data, students have high hopes that the quality of online education will eventually catch up to, if not exceed, that of conventional classroom settings. A change towards learner-centred teaching practices is predicted to increase the popularity of blended learning, which combines in-person and online components.

Respondents emphasised the need to compare the performance of online and traditional classroom students when assessing the efficacy of online education. However, it is essential to consider the distinctive features and advantages of online learning that cannot be measured by conventional in-person criteria alone. The research, as a whole, yields useful information that universities and other stakeholders can use to shape the future of online learning better. To guarantee the quality and efficiency of online teaching and learning, it stresses the significance of pedagogical development, the incorporation of new technology, and a focus on the student.

LIMITATIONS AND RECOMMENDATIONS

Students' expectations for online education continue to rise, and the open source movement may help bring about improvements in this area of education. Only 1% predicted that blog traffic would increase dramatically by 2020, suggesting that other predictions about new technologies were off the mark. It's safe to say this forecast did not hold, considering that thousands of new blogs are created every single day.

The researchers did not delve into how online courses are really implemented. Some of the responses were probably connected to fleeting trends that would eventually go off. Furthermore, we did not poll students on their thoughts on the

future of online education. A survey of students could reveal their opinions on which technologies are promising and where the future lies. Teachers or students: who has a better grasp on the future of education technology? The research also suggested that blended learning may have more potential for expansion than online education alone. The forms of blended learning, the success-promoting activities, and the preparation of teachers for mixed-learning environments could all be the subject of future research.

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